



Privacy Policy

Effective Date: January 1, 2025

Lowcountry Computing, LLC ("we," "our," or "us") is committed to protecting the privacy and confidentiality of our customers ("you" or "your"). This Privacy Policy outlines how we collect, use, and safeguard your personal information.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

- Name, email address, phone number, and mailing address.
- Payment information, such as bank account details.

b. Technical Information

- IP addresses, browser type, and operating system.
- Usage data related to our website or services.

c. Service-Related Information

- Details regarding your IT systems, equipment, and service requests.
 - Any information shared during consultations or support calls.
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2. How We Use Your Information

We use your information to:

- Provide and improve our IT services.
 - Respond to your inquiries and support requests.
 - Send important updates, such as changes to policies or system alerts.
 - Customize our offerings based on your preferences.
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3. Sharing Your Information

We do not sell, rent, or trade your personal information. We may share your information:

- With trusted vendors or partners who assist in delivering our services (e.g., software providers, hardware suppliers).
 - To comply with legal obligations or protect our legal rights.
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4. Data Security

We implement robust security measures to safeguard your information, including:

- Secure encryption for data transmissions.
 - Restricted access to personal information.
 - Regular audits and updates to our security protocols.
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5. Your Rights and Choices

You have the right to:

- View the personal information we hold about you.
- Request corrections to inaccurate or incomplete data.

To exercise these rights, contact us at admin@lowcountrycomputing.com or call **843-766-9268**.

6. Cookies and Tracking

Our website may use cookies or similar tracking technologies to enhance user experience. You can manage cookie preferences through your browser settings.

7. Third-Party Links

Our website or communications may include links to third-party websites. We are not responsible for the privacy practices of these external sites. We encourage you to review their privacy policies.

8. Updates to This Policy

We may update this Privacy Policy periodically. The updated policy will be posted on our website with a revised effective date. Please review it regularly.

9. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:

- **Email:** admin@lowcountrycomputing.com
 - **Phone:** 843-766-9268
 - **Mailing Address:** PO Box 81076 Charleston, SC 29416
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Lowcountry Computing, LLC

We got IT covered

John C. Stewart, EIEIO