



There's a reason you choose the Lowcountry

*Lowcountry*  
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## Laptop Request Questions

05/24/2026

Brand Preference (Dell, HP, Lenovo)

Preferred Laptop Type (Clamshell, 2-in-1, Tablet-Style)

Keyboard Requirements (10-key, backlit, layout preferences)

Touchscreen Needed

Touchpad Preference (centered, off-center)

TrackPoint / "Nubby Mouse" Needed (Lenovo/IBM)

Screen Size Preference

Screen Resolution or Quality Requirements

Battery Life Expectations

Charging Requirements (USB-C, proprietary)

Port Requirements (USB-A, USB-C video, HDMI, Ethernet, SD reader, etc.)

Docking Station Needed (USB-C/Thunderbolt or proprietary)

Processor Preference (Intel/AMD/Apple, performance level)

RAM Requirements

Storage Requirements (SSD size, special needs)

Graphics Requirements (Integrated or Dedicated GPU)

Primary Intended Use (Office work, CAD, video editing, travel, etc.)

Operating System Required (Windows, macOS, Linux)

Software Needed (Microsoft 365, Adobe, specialty apps)

Security Requirements (Fingerprint reader, Windows Hello, smart card, etc.)

Durability or Environmental Requirements (Rugged, spill-resistant, field use)

Additional Requirements or Preferences

### **EXISTING LAPTOP REPLACEMENT QUESTIONS**

Current Laptop Make & Model

Age of Current Laptop

What Do You Like About Your Current Laptop?

What Do You Dislike or Want to Change?

Current Issues (Performance, battery, screen, keyboard, ports, etc.)

Storage or Capacity Problems

Software or Compatibility Issues

Do You Need Data Transferred? (Files, profiles, signatures, bookmarks, etc.)

Do You Need Applications Reinstalled?

Current Dock or Accessories Used

External Monitor Setup (How many, resolution, connection type)

What Should Be Done With the Old Laptop? (Wipe, recycle, repurpose)